

# IMPORTANT

## VIBRA PC SOFTWARE UPDATE ANNOUNCED

**Subject : Errors in downloading data from VIBe units to VIBRA PC Software 4.3x**

Dear Customer,

With reference to above subject we want to announce that we are working on an update of the VIBRA PC software application. In some occasions You can encounter the problem that measuring data can not be downloaded from the device into the VIBRA PC Software (version 4.3x).

The problem is not related to the VIBRA (VIBe) device, but the cause is in the PC Software 4.3x. We will issue an update as soon as possible and make this update available for all user on our download portal.

If you are experiencing problems with downloading data from your device(s) with VIBRA PC Software 4.3x then please use PC Software version 2.92 to download the data from the device to your PC and afterwards you can process the data within VIBRA PC software 4.3x. The VIBRA PC software 2.92 has been made available on the download portal for all VIBRA users. <https://profound.nl/download/>

As mentioned above we will issue the update as soon as possible, sincere apologies for inconvenience caused.

On behalf of the Profound team,

With best regards,

Almar Ourensma